

a smile is the light in your window  
that tells others that there is a  
caring, sharing person inside.

Denis Waitley

## Our vision

To contribute toward exemplary care for people receiving support due to ageing, disability or any other reason, by providing the best possible training, resulting in students who become proficient, considerate and inspired support workers.

# CHCSS00097

## Individual Support Ageing Skill Set

### Compliment your existing Individual support skills with ageing skills



### Entry requirements

- Must be Australian or New Zealand citizen or permanent resident
- Unique Student Identifier (USI)
- Existing worker in the Community Services and Health industry

### Target group

This skill set is for people working in various care and support roles in the community services sector who wish to develop skills in providing person centred support to people who are ageing.

### Work placement

Because it is a requirement of this qualification that the student must be an existing working in the industry, our expectation is that students will be supported by their organisation to complete the required 30 hours of practical skills, in their workplace.

### Pathways

These units provide credit towards a range of qualifications in the CHC Community Services Training Package at Certificate III or Certificate IV level.

### Individual support

Your success is our success!

Discrete individual support is available for students who face barriers to completing accredited training and achieving their goals.

If you need any more information our friendly team are Daisy Learning are happy to help.

### Contact us

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SUNSHINE PLAZA QLD 4558

### Campus location

Suite 5/7 Plaza Parade  
(corner Mungar St)  
MAROOCHYDORE QLD 4558



# CHCSS00097 Individual Support - Ageing Skill Set



## Investment

### FUNDED

#### Higher Level Skills

*Funded by the Queensland Government - Department of Employment, Small Business and Training*

Students must meet eligibility criteria and pay a student co-contribution to receive this funding.

Eligibility criteria includes:

- Must already hold a CHC33015 Certificate III in Individual Support
- Must be an existing worker in the Community Services and Health industry in a role involving provision of direct care or support
- Have not completed a Certificate IV or higher-level qualification
- Australian or New Zealand citizen or permanent resident
- Queensland permanent resident

#### Student co-contribution fee applies (if eligible)

Non-concession	Concession
\$54	30

## Certificate

Participants will be issued a *Statement of Attainment* on successful completion of this skill set.

## Delivery

Delivery is contextualised to the Community Services sector.

Delivery can be customised to meet the requirements of industry employers.

Methods will include;

- self-paced training
- face-to-face training
- classroom practical simulations
- demonstration of skills in the workplace

*Minimum group numbers apply*

## Duration

Estimated: To complete the 3 units of this skillset - 1 day self-paced, 5 full days face to face training and tasks to be completed in the workplace.

*This is an estimate and may vary depending on preferred delivery methods, class sizes etc.*

## Skill Set description

This skill set develops the core knowledge and practical skills required to provide person centred support to older people in various settings. This will complement your existing CHC33015 Certificate III in Individual Support.

Total units of competency: 3

### **CHCAGE001 Facilitate the empowerment of older people**

This unit describes the skills and knowledge required to respond to the goals and aspirations of older people and provide support services in a manner that focuses on improving health outcomes and quality of life, using a person-centred approach.

### **CHCAGE005 Provide support to people living with dementia**

This unit describes the skills and knowledge required to provide person-centred care and support to people living with dementia to work in a residential or community context, including family homes.

### **CHCCS011 Meet personal support needs**

This unit describes the skills and knowledge required to determine and respond to an individual's physical personal support needs and to support activities of daily living.