



## POSITIVE DEMENTIA SUPPORT

### Why train staff in supporting people with dementia

- ✓ Providing support for people with dementia can be challenging both physically and emotionally.
- ✓ Staff will be equipped to meet the needs of people with dementia.
- ✓ A lack of understanding may lead to unintentional abuse.
- ✓ Positive, person centered support improves the day-to-day quality of life for clients
- ✓ Employee performance and job satisfaction improves when they have the right skills for the job.

### Course information

Description	This interactive workshop will provide support workers with the tools to provide, positive, person centered support to people with dementia.	
What is covered	<ul style="list-style-type: none"> <li>• Understanding the dementia journey</li> <li>• Living in the world of dementia</li> <li>• Responding to behaviours</li> <li>• About restraint</li> <li>• Customer service in the world of dementia</li> <li>• Caring for yourself emotionally and physically when faced with challenging behaviours</li> <li>• How and what to report</li> </ul>	
Delivery	Part 1 – 4 hours	Delivered in onsite or offsite by our experienced dementia trainer.
	Part 2 – 1 hour	Delivered onsite - The trainer will observe and offer guidance for staff on the job and assess the environment.
	Part 3 – 1 hour	Delivered onsite - Recap session for staff to reflect on what they have learned, and how they would be able to apply it.
Duration	12 hours face to face + workplace practical	
Investment	\$400 GST Free per student <i>Costs may vary depending on group size, travel or additional costs incurred by Daisy Learning</i>	
Certificate	Participants will be issued a <i>Statement of Attendance</i> on completion	