



## POSITIVE DEMENTIA SUPPORT

### Why train staff in supporting people with dementia

- ✓ Providing support for people with dementia can be challenging both physically and emotionally.
- ✓ Staff will be equipped to meet the needs of people with dementia.
- ✓ A lack of understanding may lead to unintentional abuse.
- ✓ Positive, person centered support improves the day-to-day quality of life for clients
- ✓ Employee performance and job satisfaction improves when they have the right skills for the job.

### Course information

|                 |                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                          |
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| Description     | This interactive workshop will provide support workers with the tools to provide, positive, person centered support to people with dementia.                                                                                                                                                                                                                                             |                                                                                                                          |
| What is covered | <ul style="list-style-type: none"> <li>• Understanding the dementia journey</li> <li>• Living in the world of dementia</li> <li>• Responding to behaviours</li> <li>• About restraint</li> <li>• Customer service in the world of dementia</li> <li>• Caring for yourself emotionally and physically when faced with challenging behaviours</li> <li>• How and what to report</li> </ul> |                                                                                                                          |
| Delivery        | Part 1 – 4 hours                                                                                                                                                                                                                                                                                                                                                                         | Delivered in onsite or offsite by our experienced dementia trainer.                                                      |
|                 | Part 2 – 1 hour                                                                                                                                                                                                                                                                                                                                                                          | Delivered onsite - The trainer will observe and offer guidance for staff on the job and assess the environment.          |
|                 | Part 3 – 1 hour                                                                                                                                                                                                                                                                                                                                                                          | Delivered onsite - Recap session for staff to reflect on what they have learned, and how they would be able to apply it. |
| Duration        | 12 hours face to face + workplace practical                                                                                                                                                                                                                                                                                                                                              |                                                                                                                          |
| Investment      | \$400 GST Free per student<br><i>Costs may vary depending on group size, travel or additional costs incurred by Daisy Learning</i>                                                                                                                                                                                                                                                       |                                                                                                                          |
| Certificate     | Participants will be issued a <i>Statement of Attendance</i> on completion                                                                                                                                                                                                                                                                                                               |                                                                                                                          |